

BootPath Diagnostics



« Reduces support costs by shortening support calls and avoiding returns of non-defective components »

PC-Doctor's BootPath Diagnostics are integrated into the firmware to troubleshoot systems that are unable to boot.

Key Benefits

- **Avoid** No Trouble Found (NTF) returns for boot related components.
- **Reduce** support call times with diagnostics designed for use outside of the normal operating system and independent of the built-in drive.
- **Increase** first-call resolution rates by providing easy-to-use diagnostics -verifying boot path components and key system information needed by support agents.
- **Differentiate** your products from the competition by providing built-in expert diagnostics.

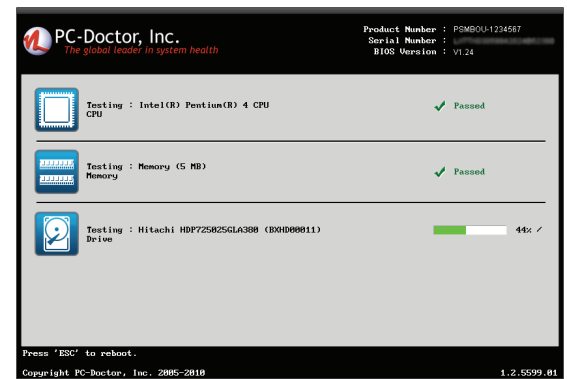
Key Features

- Validates primary system and boot path components using the same Modular Core Technology (MCT™) diagnostics available in all PC-Doctor products
- Tests boot path system components to distinguish hardware failures from improper software configurations
- Fosters usability through its graphical user interface (GUI)
- Performs diagnostics when the main operating system or drive is not available
- Shows essential system information shown in an easy-to-read format
- Localized to English, French, Simplified Chinese, Italian, German, Spanish, Japanese and others



Technical Specifications

- **Tests Included:** key system board components, memory, hard drive, boot path configuration
- **Size:** 35-100k (depending on options)
- **Format:** BIOS plug-in, x64 or x86 UEFI application, or bootable media.
- **UEFI Support:** Native support or requiring Compatibility Support Module (CSM)
- **Supported Processors:** x86, x64 and ARM



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Rev 20141001-1